

Your application journey

An important part of your life insurance application involves answering questions related to your health, medical history, and may also include the need for confidential information. Here's what that journey looks like:



Complete application

Meet with your agent to complete the pre-application.



Initial communication

You receive an email and text with a link to register your MyAccount and next steps to complete your interview.



Create account

You create an account that will be used for the life of the policy for which you are applying.



Sign in to account

Once you sign in, you will be given the option to select "Complete my Interview" or "Track my application."



Complete medical questions

You complete questions related to your health and lifestyle.



Review, edit, and complete part 1 information

You review pre-populated information submitted on the pre-application and complete any missing fields highlighted in red.



Complete HIPAA You complete the HIPAA ceremony.

Once HIPAA is complete, it will no longer be accessible.



Review honesty and electronic statement

You must acknowledge the honesty statement and agree to doing business electronically.



Review and finalize interview

You review and confirm your answers.

Once confirmed, no changes can be made to the application until after signatures are finalized.



Exam requirement notification

You will be notified if an exam is required based on your interview.



Complete interview

Sign your application packet via Adobe electronic signatures.



Schedule exam

If exam is required, you will receive a phone call from an Exam Vendor to schedule your appointment.





For assistance, connect with your financial professional or contact our TeleLife team: 888-800-6608, option 1 | email: telelife@protective.com.

Hours of operation: M-F 7 a.m.- p.m. CT | Sat. 9 a.m.-2 p.m. CT

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